Patient Voices

A short history of digital storytelling in healthcare

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In the beginning…

The intersection

Don't judge

'Nobody told me'

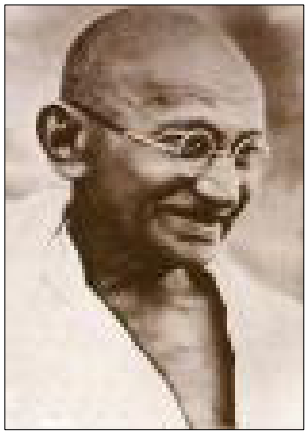
'Working together'

Digital storytelling: the essential elements

Digital stories are:

- brief: a good digital story is a short digital story
- simple: low-technology using a few carefully chosen images, voice-over and/or music and simple titling
- personal: revealing something important about the storyteller
- about the story: a way of developing associated skills
- respectful of others' feelings and experiences
- created in a spirit of collaboration and partnership.

Digital stories: 'powerpoint for the soul'



'Culture of the mind must be subservient to the heart.'

Mahatma Gandhi (1869-1948)

The two-minute story

- Think about a story of a patient – a story about you or someone you know.
- Try to tell your story to your partner in two minutes.
- Listeners, please offer feedback.
- Now use the storyboard template to plan your story.
- Tell your story again.

A question

How might you use digital stories – and digital storytelling – in IP education to bring about improvements in the quality and safety of healthcare?

Some ideas

- To increase understanding between teams
- Inter-professional development
- Reminder of raison d'etre of NHS: patients/people!
- Commissioning
- Training frontline teams
- PALS and Mental Health
- Feedback and feed forward
- Team building
- Reminiscences
- Sharing cultural/group values
- Sharing good news and good practice
- Process mapping
- Building social capital
- Sharing experiential learning
- Digital executive summary
- Patient education

The story continues

'Who cares?'

The other side of the story

The never-ending story

'What's in a name?'

'In my end is my beginning'

Two final questions

1 What stories do you (or your organisation) need to capture and convey in order to improve inter-professional education and lead to improvements in the quality of healthcare?

2 How might you use digital stories/Patient Voices to enhance the effectiveness of inter-professional education?

Thank you

Pilgrim Projects
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Patient Voices
www.patientvoices.org.uk