



Imperial College Healthcare Trust: Lunch and learn

23rd September 2020

Tony Sumner

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Overview

- Introduction to Patient Voices
- Stories 'to entertain and to teach'
- 'The medium is the message'
- Telling a good story
- Knowing what you want to say
- Knowing how to say it
- Reflection



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Patient Voices

patience, *noun*. calm endurance of pain or any provocation; perseverance

patient, *adj.* having or showing patience

voice, *verb*. give utterance to, express

Concise Oxford Dictionary, 1964



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What we've done

- Founded in 2003 to use technology to promote reflection in healthcare
- ~1200 stories facilitated
- ~800 stories freely-viewable
- ~180 workshops, plus some home visits!
- >2 million hits on the website annually
- >200 presentations given
- 9 papers and 5 book chapters published
- 1 book written (second edition now!)
- 1 PhD and 1 MSc completed
- 3 international and 2 national awards won



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Where we've done it



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Stories and statistics

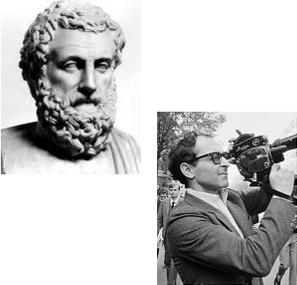


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The whole story

'A whole story is what has a beginning and middle and end.'
Aristotle

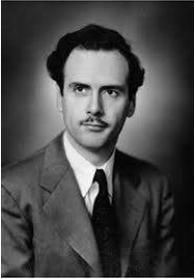
'...but not necessarily in that order.'
Jean-Luc Godard



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'The medium is the message'

OR....
It's not just what you say but the way that you say it.



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Jimmy's story



www.patientvoices.org.uk/flv/0047pv384.htm Betty Mauchland, 2006

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Digital storytelling is...

- Creative
- Reflective
- Contemplative
- Emancipatory
- Democratic
- Participatory
- Validating
- Universal



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Digital storytelling involves....

- Deep reflection
- Creative writing
- Photography, painting, drawing
- Image and video editing
- Groupwork
- Peer support & review
- Voicework & performance
- Music



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